



## QUALITY STATEMENT

### *Quality & Compliance*

*"It's more than just ticking a box.*

*At Orbit, It's a core value."*

The Orbit Distribution Limited is committed to meet and exceed our Customers' **requirements/needs** in all aspects of our business. We are committed to the ownership and continual improvement of Processes and the Quality System.

The quality management framework adopted by Orbit is a range of different processes and procedures that are structured to ensure continual compliance with standard, products and service we offer to our valued Customers.

By holding proudly UKAS approved ISO 9001:2015 certification, we have quality management system in place that encourages the fulfillment of quality objectives and maximize customer satisfaction that leads us to long term relationships with our Customers.

We have adopted a process approach when developing our quality system, and recognise that process outputs become inputs to follow-on processes. The policy statement and the quality management system were developed following a review process conducted by top management which took into account the context of the organisation. We have also recognised risks and opportunities that must be addressed within the agreed context of the organisation and have developed a risk-based approach to decision making regarding these risks and opportunities.

We constantly monitor our ability to supply products and services that consistently meet customer and applicable requirements and satisfy this via setting objectives and targeted measures for our core processes, supported by management review and auditing.

The management team provide leadership to create and maintain an environment which encourages the fulfillment of quality objectives which must include those related to customer satisfaction.

We believe Quality is a business fundament for everyone, from our factories, suppliers to most importantly, Orbit employees and by everybody's quality engagement commitment at all levels of our organisation we build **the Orbit Quality mind-set together.**

Signed: *A. Mielnicka*  
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Quality & Compliance controller

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